

Request for Information

Ref: 00112 FOI

Freedom of Information (Scotland) Act 2002

Questions

A request was received enquiring about the use of pest control on SBHA properties for the period 1 April 2020 to 31 March 2025, broken down by financial year:

- 1) Total expenditure by the Housing Association on pest control services, including both in-house provision and external/contracted services.
- 2) If any services are contracted out, please provide the supplier name(s) and the contract value(s).
- 3) The number of call-outs/treatments by species category (e.g. rats, mice, pigeons, gulls, foxes, grey squirrels, wasps, bedbugs, cockroaches—please use your own categories if recorded differently).
- 4) For any lethal control commissioned or carried out by the Housing Association, the number of animals killed by species and, where recorded, the method used (e.g. trapping, poisoning, shooting).
- 5) A copy of any policy, guidance, or standard operating procedure relating to the Housing Association's pest control service or contractors.

SBHA provided the following information:

	2020/21	2021/22	2022/23	2023/24	2024/25
Pest Control Spend	£4,201	£4,435	£3,939	£8,259	£8,614

Eildon Pest Control carry out all pest control services as a supplier on SBHA's Approved Contractor List and there is no agreed contract value.

Pest Type	2020/21	2021/22	2022/23	2023/24	2024/25
Bats	1	0	0	0	1
Birds	1	0	0	0	3
Insects	27	58	26	38	33
Moles	0	0	1	0	0
Rodents	18	11	14	19	37
Silverfish	0	0	0	0	0
Slugs	1	1	1	0	0
TOTAL	48	70	42	57	74

Bats and birds are removed through trapping. The method of removal for all other types is through the use of poison. Records are not kept on the numbers of species killed.

	Copies were provided of SBHA's: • Repairs & Maintenance Standard • Contractors Code of Conduct • Customer Care Code for Contractors
	Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

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