

Agenda

SBHA Board of Management - Thursday, 19th March 2026 at 5:30pm

Standard Items

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|------------|---------------------------------|-------------------|
| 1.0 | Apologies | 17:30 (2m) |
| 2.0 | Declarations of Interest | 17:32 (2m) |

Board Operational Report

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| 3.0 | Board Operational Report | 17:34 |
| 3.1 | Development Report - Private and Confidential | 17:34 (30m) |

(i)	Appendix 2 - this Agenda Item redacted <i>For Approval</i>	18:04
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(ii)	Appendix 3 - this Agenda Item redacted <i>For Approval</i>	18:04
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Board Operational Report

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| 3.2 | Rule Change - Rule 48 - Quoracy Requirements
<i>For Approval</i> | 18:04 (5m) |
| 3.3 | General Governance Update Report
<i>For Approval</i> | 18:09 (10m) |
| 3.4 | Former Tenant Arrears Write Offs - Private and Confidential
<i>For Approval</i> | 18:19 (5m) |
| 3.5 | Key Performance Indicator Targets 2026-27
<i>For Approval</i> | 18:24 (10m) |
| 3.6 | Key Performance Indicator Report Quarter 3 2025-26
<i>For Information</i> | 18:34 (10m) |
| 3.7 | Legal Update - Private and Confidential
<i>For Information</i> | 18:44 (10m) |
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Policies

- 3.8 Bad Debt Provisioning Policy** **18:54 (5m)**
For Approval
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ONE TEAM

- 4.0 People Update (Private & Confidential) - update to be shared by noon on 19.03.26** **18:59 (10m)**
For Decision
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Governance Meeting Cycle

- 5.0 Minutes of Board of Management - 19th February 2026** **19:09 (2m)**
For Approval

- 5.2 Matters Arising from the Minutes** **19:11**

- 6.0 Minutes of Customer Board - 20 November 2025 & draft 5 February 2026** **19:11 (1m)**
For Information

- 7.0 Minutes of SBHA Plus - 4 December 2025 and draft 19 February 2026** **19:12 (1m)**
For Information
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Board Operational Report

- 8.0 Board of Management Objectives 2026-27** **19:13 (10m)**
For Approval

To be presented at the meeting

For Discussion

- 9.0 Board Reflection** **19:23 (5m)**

- 10.0 Any Other Competent Business** **19:28 (10m)**
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- 11.0 Date of Next Meeting - 28 May 2026** **19:38**