

Request for Information

Ref: 000103  
FOI

Freedom of Information (Scotland) Act 2002

**Questions**

Request for the aggregate figure for the past 4 years for social housing:

1. Number of complaints of damp, and the number of complaints which led to remediation
2. Number of complaints of mould, and the number of complaints which led to remediation
3. Number of damp remediations
4. Number of mould remediations

Under FOI, please also provide the below information for housing associations broken down by financial year, 2021/22, 2022/23, 2023/24, 2024/25, 2025/26 to date:

1. Number of complaints of damp, and the number of complaints which led to remediation
2. Number of complaints of mould, and the number of complaints which led to remediation
3. Number of damp remediations
4. Number of mould remediations

SBHA response provided below:

Financial Year	Number of Damp & Mould Reports	Number of Reports Where Works Raised
2023-24	619	358
2024-25	515	351
2025-26 End of May	36	32
<b>Total</b>	<b>1,170</b>	<b>741</b>

'Complaints' has been taken to mean reports of damp and mould and 'remediation' has been taken to mean works raised to resolve damp and mould. Prior to April 2023 reports and works undertaken relating to damp and mould were not separately identifiable in our systems. Since April 2023 damp and mould are separately identifiable in our systems which allows us to track and report on cases. We are therefore unable to provide any data prior to April 2023.

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.