

Request for Information

Ref: 00016 FOI

Freedom of Information (Scotland) Act 2002

Questions

1.0 Do you have a Housing Management Supplier?

If Yes:

1.1 *What Housing Management software do you use, specifically, the software used for controlling rents, housing management etc.?* **SBHA Answer:** Northgate Public Services

1.2 *What date did the contract for its use start and end?:* **SBHA Answer:** The software was procured by SBHA's predecessor, prior to stock transfer and remains the product in use by SBHA.

1.3 *If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.* **SBHA Answer:** N/A

2.0 *If No*

2.1 *Do you have in-house software / system for Housing Management i.e. controlling rents, housing management etc.?* N/A

3.0 Do you have an Asset Management Supplier?

If Yes:

3.1 *What Asset Management software do you use, specifically the software for controlling repairs and maintenance of housing stock etc.?* : **SBHA Answer:** Northgate Public Services

3.2 *What date did the contract for its use start and end?:* **SBHA Answer:** See 1.2 above

3.3 *If the contract for its use is ending, please can you disclose the name of the new software and the start and end dates for these new contracts.* **SBHA Answer:** N/A

4.0 *If No*

4.1 *Do you have in-house software / system for Asset management i.e. controlling repairs and maintenance of housing stock etc.?* : N/A

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.

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