

Request for Information

Ref: 00072 FOI

Freedom of Information (Scotland) Act 2002

Questions

For the time period 1st April 2023 to 31st March 2024 (or your nearest 12-month period), please provide the following:

- total number of violent incidents on your staff broken down by job title/category of worker

Advisor	71	
Officers	12	
Managers	0	
Male	17	Female 66

- A breakdown of the nature of the violent incident e.g., verbal, physical, threatening behaviour

Verbal threat in person	8	3 Male	5 Female
Verbal threat in text or email	0		
Excess contact/abusive contact	75	12 male	63 Female

- how many violent incidents have been reported under RIDDOR (Reporting of Injuries, Diseases and Dangerous Occurrences) Regulations, with a breakdown by job title/category of worker

Nil

Please note that this response constitutes full release under the Freedom of Information (Scotland) Act 2002.