

**Did you know, SBHA offers the following wide range of services?**

**24-Hour  
Repairs**

Contact our repairs line on  
0800 0193 222.

**Repairs  
Appointments**

Repairs appointments from 8am  
to 4.30pm Mon to Fri - mornings,  
afternoons or school run.

**Gas  
Servicing**

Every year we will service your gas  
heating system and if you have a  
coal fire it will be serviced annually,  
with the chimney swept twice a year.

**Energy  
Advice**

We offer a wide range of advice on  
keeping your energy bills down,  
including working with independent  
specialists Changeworks.

**Tenancy  
Support**

Help to sustain your tenancy - we  
successfully obtained grant funding  
to provide housing support for young  
people leaving care.

**Financial  
Support**

Our Financial Inclusion Team offer  
advice on saving money on gas, electric  
and food bills, accessing benefits and  
benefit maximisation, and advice on  
budgeting and managing debt.

## Tenancy Agreements

Your Neighbourhood Housing Officer will talk you through your Tenancy agreement, helping you understand your and SBHA's responsibilities, and answer any questions.

## Household Items

We can provide guidance on purchasing household goods affordably - just contact us using the details below.

## Rent advice

Our Team can provide you with free and confidential advice - just contact us using the details below.

## Antisocial Behaviour

Our dedicated ASB team works with local services to address and prevent ASB and neighbour nuisance.

## Estate Walkabouts

Our Community Teams carry out regular estate walkabouts with Tenants to share ideas about what needs improved in your area - see details on our Facebook page.

## Getting Involved

There are a wide range of opportunities for Tenants to get involved in SBHA, from roadshows to Scrutiny and shareholding membership. For more information just get in touch.

For more information on any of these services, see [www.sbha.org.uk](http://www.sbha.org.uk), or contact our Team by:

- Phoning 01750 724444 / Freephone 0800 0193 222
- Emailing [enquiries@sbha.org.uk](mailto:enquiries@sbha.org.uk)
- Visiting our Head Office at Whinfield Road, Selkirk



SBHA is registered as a Scottish Charity—No. SC030751