

Agenda

SBHA Board of Management - Thursday, 23rd March 2023 at 5:30pm

Standard Items

- | | | |
|------------|---------------------------------|-------------------|
| 1.0 | Apologies | 17:30 (2m) |
| 2.0 | Declarations of Interest | 17:32 (2m) |

Strategic Projects

- | | | |
|------------|---|--------------------|
| 3.0 | Strategic Plan Update
<i>For Information</i> | 17:34 (10m) |
| 4.0 | Chair and Chief Executive Objectives 2023-24 -
Presented at the meeting
<i>For Approval</i> | 17:44 (5m) |
| 5.0 | Net Zero and SBHA - A discussion on the strategic
priorities | 17:49 (20m) |

Great Customer Experience

- 7.0 Future of Area Offices - Private & Confidential** **18:19 (5m)**
For Decision

SMART INVESTMENT CHOICES

- 8.0 Development Programme - Progress Update (Private and Confidential)** **18:24 (10m)**
For Decision

- 8.1 [REDACTED] - progress update - Report to follow **18:34**

Resilient Business - Compliance & Risk

- 9.0 General Governance Update - Private & Confidential** **18:34 (4m)**
For Approval
- 10.0 Damp and Mould Assurance Project - Private and Confidential** **18:38 (5m)**
For Information

Resilient Business - Finance & Audit

- 11.0 Tender Outcome Report (Private & Confidential)** **18:43 (5m)**
- 11.1 **Modification of the Materials Supplies Contract to Exetend for** **18:48**
a further year
For Approval

- 11.2 **Tenant Satisfaction Survey Procurement** **18:48**
For Approval

Resilient Business - Finance & Audit

12.0 Former Tenant Arrears Write-offs - Private & Confidential **18:48 (5m)**
For Approval

13.0 Land Sales Request - [REDACTED] **18:53 (5m)**
For Decision

14.0 Land Sales Request - [REDACTED] **18:58 (5m)**
For Decision

Policies

15.0 Equalities, Diversity and Inclusion Policy **19:03 (5m)**
For Approval

Performance

17.0 Key Performance Indicator Targets 2023-24 **19:18 (10m)**
For Approval

GOVERNANCE MEETING CYCLE

18.0 Minutes of the Board of Management meeting - 23.02.23 **19:28 (2m)**
For Approval

(i) **Matters Arising from the Minutes** **19:30**

Item 3.0 Strategic Plan update - timescales for Rent Policy Review and progress on Development Team Recruitment - verbal update **19:30**

Item 4.0 Chair & Chief Executive Objectives - revised customer service objective - verbal update **19:30**

(i) **Matters Arising from Previous Minutes** **19:32**

GOVERNANCE MEETING CYCLE

- | | | |
|-------------|---|-------------------|
| 18.2 | Minutes of Audit & Compliance Sub-Committee - 08.03.23
<i>For Information</i> | 19:32 (2m) |
| 18.3 | Minutes of Customer Board - 02.02.23
<i>For Information</i> | 19:34 (2m) |
| 18.4 | SBHA Plus Minutes - 08.03.23
<i>For Information</i> | 19:36 (2m) |

For Discussion

- | | | |
|-------------|---|-------------------|
| 19.0 | Board Reflection | 19:38 (5m) |
| 20.0 | AOB | 19:43 (5m) |
| 21.0 | Date of Next Meeting - 25 May 2023 | 19:48 |